Our Lady's RC Primary School



Parent Code of Conduct Policy

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Person Responsible	Headteacher
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Signed: __(Person Responsible) Date: 24/9/24

Signed: __(Headteacher) Date: 24/9/24

Signed: C. M. Massinghan (Chair/Governor) Date: 24/9/24

"Learning and loving together; we grow with Jesus"

Our Core Values

During Summer 2023 workshops, we revisited both our Mission Statement and Core Values. This involved everyone in discussion, reflection and prayer about the values, Mission and Aims of our Catholic school. There was a calling to all to recommit to our purpose and to work together to understand our roles and responsibilities as part of Our Lady's



During the workshops, the feedback from parents, and the views expressed by the children during sessions played a prominent role in the decisions we made.

Our Mission Statement is:

"Learning and loving together; we grow with Jesus"

The Core Values that provide the foundation for that Mission are:

Faithful	Positive	Safe
Nurturing	Forgiving	Fair
Respectful	Honest	

NURTURE

The School's six nurturing principles sum up our practice and theory. They underpin the context, organisation and curriculum.

- 1. Children's learning is understood developmentally
- 2. The classroom offers a safe base
- the importance of nurture for the development of wellbeing
- 4. Language as a vital means of communication
- 5. All behaviour is communication
- 6. The importance of transition in children's lives



Our Mission is represented by this design. As with the statement itself, the logo was developed by all stakeholders, with the children in particular providing the symbolic ideas of **growth – the tree**, **love – the hearts** and Christ- **the Cross**

The ethos of Our Lady's R.C Primary School encourages close links with parents and the community. The staff and governors believe that pupils benefit when the relationship between home and school is a positive one.

The vast majority of parents, carers and others visiting our school are keen to work with us and are supportive of the school. However, on the rare occasions when a negative attitude towards the school is expressed, this can result in aggression, verbal and or physical abuse towards members of school staff or the wider school community.

The governing board expects and requires its members of staff to behave professionally in these difficult situations and attempt to defuse the situation where possible, seeking the involvement as appropriate of other colleagues. However, all members of staff have the right to work without fear of violence and abuse, and the right, in an extreme case, of appropriate self-defence. We expect parents and other visitors to behave in a reasonable way towards members of school staff. This policy outlines the steps that will be taken where behaviour is unacceptable.

1. Legal framework

- 1.1. This policy has due regard to statutory legislation, including, but not limited to, the following:
 - Education Act 1996
- 1.2. This policy also has due regard to guidance, including, but not limited to, the following:
 - DfE (2012) 'Advice on school security: Access to, and barring of individuals from, school premises'
 - DfE (2016) 'Best Practice Advice for School Complaints Procedures 2016'

2. Behaviour

Types of behaviour that are considered serious and unacceptable and will not be tolerated:

- Disruptive behaviour which interferes or threatens to interfere with any of the schools normal operation or activities anywhere on the school premises;
- Shouting at members of the school staff, parents or children either in person or over the telephone;
- Any kind of insult as an attempt to demean, embarrass or undermine;
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff/governors at the school on Facebook or other sites;
- Physically intimidating a member of staff, parent or child e.g. standing very close to her/him;
- Approaching someone else's child in order to discuss or chastise them because of the
 actions of this child towards their own child. (Such an approach to a child may be seen
 to be an assault on that child and may have legal consequences);
- The use of aggressive hand gestures;
- Threatening behaviour;
- Shaking or holding a fist towards another person;
- Swearing;
- Using abusive/ offensive language;
- Pushing;
- Hitting, e.g. slapping, punching and kicking;
- Spitting;

- Racist, sexist, homophobic or transgender comments;
- Breaching the school's security procedures.

This is not an exhaustive list but seeks to provide illustrations of such behaviour.

Unacceptable behaviour may result in the local authority and the police being informed of the incident.

3. Procedure to be followed

If a parent/carer or visitor behaves in an unacceptable way towards a member of the school community, the Headteacher or an appropriate senior member of staff will seek to resolve the situation through discussion and mediation, and if the unacceptable behaviour continues, terminate the meeting and ask the visitor to leave the premises. If necessary, the school's complaints procedures should be followed. Where all procedures have been exhausted, and aggression or intimidation continue, or where there is an extreme act of violence, a parent or carer may be banned by the Headteacher/Chair of Governors from the school premises for a period of time, subject to review as defined in section 547 of the Education Act (1996). In imposing a ban the following steps will be taken:

- 1. The school may in the first instance warn the parent that they are minded to ban them and seek reassurance about future behaviour. If reassurance is not forthcoming, then the school will proceed as in 2 below including details of how long the ban will last. Depending on the severity of the offence, the school may impose an immediate ban as in 2 below.
- 2. The parent/carer will be informed, in writing, that she/he is banned from the premises, subject to review, and what will happen if the ban is breached, e.g. that police involvement or an injunction application may follow.
- 3. Where an assault has led to a ban, a statement indicating that the matter has been reported to the local authority and the police will be included.
- 4. Where appropriate, arrangements for pupils being delivered to, and collected from the school gate will be clarified.

Conclusion

If a parent/carer/visitor is intimidating, threatening or aggressive towards any member of the school community any interaction will be terminated immediately and the person will be instructed to leave the premises. Further action may be taken by the school. The local authority itself may take action where behaviour is unacceptable or there are serious breaches of our home-school code of conduct or health and safety legislation. In implementing this policy, the school will, as appropriate, seek advice from the Local Authority, to ensure fairness and consistency.